



**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 1887(4)

Date: 30/08/24

Present: Sri A.K.Satpathy, President.

Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/497/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Suresh Chandra Naik At-Gobindapur, Po- Bamara, Dist- Sambalpur.	4130-0105-0728	9777409114	
3	Respondent/s	EE(Electrical), JED,Jharsuguda & SDO(Elect.),Kuchinda,TPWODL		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	31.07.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	13.08.2024			
9	Date of Order	20/08/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: GRF Office,TPWODL, Burla,Sambalpur.

Appeared

For the Complainant- Suresh Chandra Naik

C/o Subodh Chandra Naik

For the Respondent - SDO(Elect.), Kuchinda, TPWODL.
& EE(Elect.),JED,Jharsuguda



GRF Case No- BRL/497/2024

COMPLAINANT

- (1) Suresh Chandra Naik
At-Gobindapur,
Po- Bamara,
Dist- Sambalpur
Consumer No.- 4130-0105-0728

VRS

OPPOSITE PARTY

- (1) SDO(Elect.), Kuchinda, TPWODL
& EE(Elect.),JED,Jharsuguda

GIST OF THE CASE

The Complainant has filed the petition in the name of Suresh Chandra Naik bearing Consumer No **4130-0105-0728** represented by Subodh Chandra Naik under JED, TPWODL, Jharsuguda stated about unauthorised connection.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted PVR dtd. 15.07.2024, copy of provisional assessment order issued by Assessing Officer on 15.07.2024 vide letter no 772815072401 along with undertaking cum declaration for settlement of penalty and payment involved thereon-through instalment basis duly acknowledged by the complainant in this case.

OBSERVATION

The case is pursued with all documents available in records. As observed, the case is coming under penalty matter which is not within the purview of this Forum and hence not maintainable. Accordingly, the above case is hereby dismissed. The complainant may contact to Authority of the penalty committee of TPWODL or otherwise approached to appropriate authority i.e Electrical Inspector, Sambalpur/ Dy. Electrical Inspector, Deogarh as the case may be as per applicability in regards to settlement/decision on penalty issues.

Accordingly, the case is disposed of.

(Co-Opted Member)

(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K.Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Suresh Chandra Naik, At-Gobindapur, Po- Bamara, Dist- Sambalpur.
(2) Sub-Divisional Officer (Elect.), Kuchinda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".